

CMS Update

Federation of American Hospitals

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Welcome to S&C's Quality, Certification and Oversight Reports (QCOR)

What's New on QCOR?

New Features

An additional survey type has been added to QCOR for the survey and deficiency reports. These surveys are referred to as *Infection Control* for nursing homes and *Special* for other provider types. These types of inspections look at specific healthcare areas related to infection control.

A downloadable Code of Federal Regulations deficiency tags guide is available in the Resources tab.

Also, users can now view information related to transplant programs under the Hospitals link on QCOR. There is additional information on transplant programs in the QCOR FAQs.

Home Health Agencies (HHA), Ambulatory Surgical Centers (ASC), and Hospices Information

Due to system migrations, HHA provider and survey information is only complete and accurate through May 19, 2021. ASC provider and survey information will only be complete and accurate through May 9, 2022. Hospice provider and survey information will only be accurate and complete through September 29, 2022. Information about specific enforcement actions related to HHAs, ASCs, and hospices remain available by request, under the Freedom of Information Act. CMS is working to update the QCOR website during the system migration.

Attention QCOR users

If you require assistance using the QCOR application, please contact the QCOR Help Desk. For email requests, please use qcorhelp@innosoft.com.

[Access and Information](#), [CMS Privacy Policy](#), [Vulnerability Disclosure Policy](#)

Quality, Certification and Oversight Reports

<https://qcor.cms.gov/>

Search

Provider Reports

[Active Provider and Supplier Counts](#)
[New Provider and Supplier Counts](#)
[Terminated Provider Counts](#)

Survey Reports

[Overdue Recertification Surveys](#)
[Recertification Survey Counts](#)
[Survey Activity Report](#)
[Frequency of Data Entry \(F4\)](#)

Deficiency Reports

[Deficiency Count](#)
[Average Number of Deficiencies](#)
[Citation Frequency](#)

Hospital Provider Reports

The data in these reports, including provider and supplier counts and percentages, are valid for the subset of providers or suppliers for which there are survey records in CASPER.

[For More Information](#)

Source: CASPER (09/17/2023)

[Accessibility Information, Privacy & Security](#)

Go To: [S&C QCOR Start Page](#)

Quality, Certification & Oversight Reports

Hospitals (including CAHs and REHs)



Driving Healthcare Quality

Welcome to the Quality, Safety & Education Portal (QSEP)

Login

Sign Up

Select here for public access to the Training Catalog



- <https://qsep.cms.gov/welcome.aspx>

The Quality, Safety & Education Portal (QSEP) provides the full curriculum of surveyor training and guidance on health care facility regulations.

Quality in Focus (QIF) Training-Provider Specific Courses



Driving Healthcare Quality

Welcome to the Quality, Safety & Education Portal (QSEP)

<https://qsep.cms.gov/ProvidersAndOthers/publictraining.aspx>

[dOthers/publictraining.aspx](https://qsep.cms.gov/ProvidersAndOthers/publictraining.aspx)

QIF interactive videos are currently available for:

- **Ambulatory Surgical Center (ASC)**- *Infection Control Citations*
- **Intermediate Care Facility for Individuals with Intellectual Disabilities (IICF/IID)**-
Program Implementation Citations
- **Community Mental Health Center (CMHC)**-*Local, State, Tribal Collaboration Process Citations*
- **Hospice**-*Plan of Care Citations*
- **Psychiatric Residential Treatment Facility (PRTF)** -*Post-Intervention Debriefing Citations*
- **Skilled Nursing Facility/Nursing Facility (SNF/NFs)**-*Treatment and Prevention of Pressure Ulcer Citations;*
Free of Accident Citations; Medication Error Citations.
- **Outpatient Physical Therapy (OPT)**-*Equipment, Buildings, and Grounds Maintenance Citations*
- **Comprehensive Outreach Rehabilitation Facility (CORF)**-*Local, State, Tribal Collaboration Process Citations*
- **Home Health Agency (HHA)**-*Incomplete Individualized Plan of Care Citations*
- **Rural Health Clinic (RHC)**-*Preventative Maintenance Program Citations*
- **Portable X-ray**-*Personnel Monitoring Citations*
- **End Stage Renal Disease (ESRD)**-*Cleaning and Disinfecting Citations*
- **Hospital**-*Patient Safety*

Stuff that's Happening

- Texting of Patient Information and Orders for Hospitals and CAHs: <https://www.cms.gov/files/document/qso-24-05-hospital-cah.pdf>
- EMTALA requirements and the existing flexibilities available for hospitals experiencing an extraordinary surge in demand for Emergency Department (ED) services: <https://www.cms.gov/files/document/qso-24-02-hospitals-cahs-reh-emtala.pdf>
- Requirements for Hospital Discharges to Post-Acute Care Providers: <https://www.cms.gov/files/document/qso-23-16-hospitals.pdf>
- Informed Consent: <https://www.cms.gov/files/document/qso-24-10-hospitals.pdf>
- Rural Emergency Hospitals: <https://www.cms.gov/files/document/qso-23-07-reh.pdf>
- Workplace Safety: <https://www.cms.gov/files/document/qso-23-04-hospitals.pdf>
- AO Survey Expectations and NPRM: <https://www.cms.gov/newsroom/fact-sheets/accrediting-organization-proposed-rule-fact-sheet>
- Co-Location: <https://www.cms.gov/files/document/qso-19-13-hospital-revised.pdf>
- Ligature Risk: <https://www.cms.gov/files/document/qso-23-19-hospitals.pdf>

FY 2025 President's Budget

- Allow Accrediting Organization (AO) Surveys to be public
- Psych Hospital Terminations

<https://www.hhs.gov/sites/default/files/fy-2025-budget-in-brief.pdf>