



CMS Quality Assurance Oversight Update

**David R. Wright, Director
Quality, Safety, and Oversight Group**

David.Wright@cms.hhs.gov

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This publication is a general summary that explains certain aspects of the Medicare Program, but is not a legal document. The official Medicare Program provisions are contained in the relevant laws, regulations, and rulings. Medicare policy changes frequently, and links to the source documents have been provided within the document for your reference

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Quality, Certification and Oversight Reports

<https://qcor.cms.gov/>



S&C QCOR

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Tool

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Accrediting Organization Performance

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[Reports of Hospice Complaint Surveys](#)

Providers & Suppliers

[Multi-Provider Reports](#)

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[CLIA Laboratories](#)
[Community Mental Health Centers \(CMHCs\)](#)
[Comprehensive Outpatient Rehab Facilities \(CORFs\)](#)
[Dialysis Facilities \(ESRDs\)](#)
[Federally Qualified Health Centers \(FQHCs\)](#)
[Home Health Agencies](#)
[Hospices](#)
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[Intermediate Care Facilities for Individuals with Intellectual Disabilities \(ICF/IID\)](#)
[Nursing Homes](#)
[Organ Procurement Organizations \(OPO\)](#)

- [OPO Public Performance Report](#)
- [OPO Public Performance Report User Guide](#)

[Outpatient Physical Therapy/Speech Pathology \(OPT\)](#)

[Portable X-ray Suppliers](#)

[Psychiatric Residential Treatment Facilities \(PRTFs\)](#)

[Psychiatric Outpatient Clinics \(POC\)](#)

Welcome to S&C's Quality, Certification and Oversight Reports (QCOR)

What's New on QCOR?

New Features

An additional survey type has been added to QCOR for the survey and deficiency reports. These surveys are referred to as *Infection Control* for nursing homes and *Special* for other provider types. These types of inspections look at specific healthcare areas related to infection control.

A downloadable Code of Federal Regulations deficiency tags guide is available in the Resources tab.

Also, users can now view information related to transplant programs under the Hospitals link on QCOR. There is additional information on transplant programs in the QCOR FAQs.

Home Health Agencies (HHA), Ambulatory Surgical Centers (ASC), and Hospices Information

Due to system migrations, HHA provider and survey information is only complete and accurate through May 19, 2021. ASC provider and survey information will only be complete and accurate through May 9, 2022. Hospice provider and survey information will only be accurate and complete through September 29, 2022. Information about specific enforcement actions related to HHAs, ASCs, and hospices remain available by request, under the Freedom of Information Act. CMS is working to update the QCOR website during the system migration.

Attention QCOR users

If you require assistance using the QCOR application, please contact the QCOR Help Desk. For email requests, please use qcorhelp@innosoft.com.

[Accessibility Information](#), [CMS Privacy Policy](#), [Vulnerability Disclosure Policy](#)

Quality, Certification & Oversight Reports

Hospitals

Medicare Condition... CMS Administrative... Pages - CMSnet Ho... Regulatory Policy a... USA Performance®... CONCUR cfi Citi



Search

Provider Reports

- Active Provider and Supplier Counts
- New Provider and Supplier Counts
- Terminated Provider Counts

Survey Reports

- Overdue Recertification Surveys
- Recertification Survey Counts
- Survey Activity Report
- Frequency of Data Entry (F4)

Deficiency Reports

- Deficiency Count
- Average Number of Deficiencies
- Citation Frequency

Hospital Provider Reports

Frequency of Data Entry (F4)

Displays how long state agencies take to enter survey data into the ASPEN/ODIE part of CA determines the average number of days from the survey date to the OSCAR data entry date

Sample:

Region	Number of Surveys Entered	Mean # Days to Data Entry	Data Entry Exceeds 70 Days (% of Surveys)
(I) Boston	344	63.9	32.8%
(II) New York	365	42.7	8.8%
New Jersey	121	48.1	9.9%
New York	242	39.6	7.9%
Florida	2	88	50.0%

Quality and Safety Education Portal

<https://qsep.cms.gov/welcome.aspx>

Home

Help ▾

SADOC & SETI Training

CLIA Surveyor National Training

Public Access

Sign Up ▾

Login ▾

 1-855-791-8900



Driving Healthcare Quality

Welcome to the Quality, Safety & Education Portal (QSEP)

Login

Sign Up

Select [here](#) for public access to the Training Catalog

Select [here](#) for information regarding the Long Term Care (LTC) Training Plan revisions

Quality in Focus Training

Quality in Focus Trainings (QIFs)

<https://qsep.cms.gov/welcome.aspx>

Quality in Focus Resources for Addressing Ambulatory Surgical Center Infection Control Citations Training for Providers

Quality in Focus Resources for Addressing Hospice Plan of Care Citations Training for Providers

Quality in Focus Resources for Addressing ICF/ID Program Implementation Citations Training for Providers

Quality in Focus Resources for Addressing LTC Free of Accident Citations Training for Providers

Quality in Focus Resources for Addressing LTC Treatment and Prevention of Pressure Ulcer Citations Training for Providers

Quality in Focus Resources for Addressing PRTF Post Intervention Debriefing Citations Training for Providers

Quality in Focus—Resources for Addressing CMHC Local, State, Tribal Collaboration Process Citations – Training for Providers

Quality in Focus—Resources for Addressing CORF Local, State, Tribal Collaboration Process Citations – For Providers

Quality in Focus—Resources for Addressing ESRD Cleaning and Disinfecting Citations – For Providers

Quality in Focus—Resources for Addressing HHA Incomplete Individualized Plan of Care Citations – For Providers

Quality in Focus—Resources for Addressing Hospital Care in a Safe Setting Citations Training – for Providers

Quality in Focus—Resources for Addressing LTC Medication Error Citations – For Providers

Quality in Focus—Resources for Addressing OPT Equipment, Buildings, and Grounds Maintenance Citations – For Providers

Quality in Focus—Resources for Addressing Portable X-ray Personnel Monitoring Citations – For Providers

Quality in Focus—Resources for Addressing RHC Preventative Maintenance Program Citations – For Providers

Additional Updates

- PHE Termination May 11, 2023:

<https://www.cms.gov/files/document/qso-23-13-all.pdf>

- Post Acute Discharge
- Microgrids
- QAPI
- Workplace Violence
- Rural Emergency Hospitals
- EMTALA
- Validation Surveys
- Advance notice of Surveys
- Co-location
- Natural Language Processing

Agency Name	Agency Address	Agency Phone	Agency Fax	Agency Email
St. Joseph's Hospital	1000 E. 10th St. Topeka, KS 66606	785-243-1000	785-243-1000	stjosephshospital@stjosephshospital.com
Agency Type	Agency Status	Agency Rating	Agency Accreditation	Agency Certification
0100	01	01	01	01
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Questions?